

## NOTES – No recording available

**Group #1. Flexible and Responsive Voucher Programs.** This discussion will focus on features of respite voucher programs that make them responsive to the needs of family caregivers while ensuring quality care.

1. **Self-Direction.** Can families choose respite providers from among their family members, friends, personal social and community networks or must they select from a list of vetted agencies using trained providers?? What are the pros and cons of each? How do you adhere to state statutes and requirements for voucher programs (if you have any) and still be creative?
  - WA– registered providers; PAVE reimburses all providers; supports all caregivers around selection
  - AZ, ND, MT, VA–Self-Directed: family, friends, adult day health, etc.
    - Reimbursement with logs and submit; caregiver chooses the provider and holds the state harmless
    - Over 18 and does not live with them (MT)
  - WI, CO, ID, NV, DE – Combination/hybrid – registered or pay providers directly and self-directed
    - In CO some AAA's can choose consumer director care; caregiver chooses who provides the respite and holds harmless the AAA from a background check of the provider, state, etc.

### Self-Directed support:

- Voucher limits
  - Renewals to help – a year for another voucher; first come, first serve so once; percentage of renewals
  - Get confirmation from the provider matched with what the care giver says was provided, when, and photo id of all providers
  - Using logs for the hours provided
  - Direct contact with direct providers
- Hold Harmless Language and other documents willing to share with each other – CO willing.
- State Respite Voucher Tools: <https://lifespanrespite.wildapricot.org/vouchers>
- CO is hosting is a panel on self-directed support and interested in speakers! Contact AMY HARRIS [AMY.HARRIS@STATE.CO.US](mailto:AMY.HARRIS@STATE.CO.US)
- Reimbursement models – how to set-up fiscal systems; state, agency, not-for-profit
2. **Voucher Reimbursement.** Does your program reimburse family caregivers or respite providers or both depending on the situation? What are the pros and cons of each?
  3. **Flexibility.** What do you require or permit to ensure the greatest amount of flexibility (e.g., in choice or providers, in reimbursing families, in respite settings, in eligibility) in your voucher program? Did you sacrifice anything to ensure flexibility?

▼ #1 Flexible/Responsive Vouchers

9 Joined

● Amy Harris - CDHS

● ataylor

● Erin Myrent - CRC

● Gina Cook

→ Move to

● LitaNelson@azdes.gov

● Mary Weltz

● Megan Bettinger

● Tracy (she/her) PAVE

- Cheryl – NV
- Yazmin - NV
- Sue Larsen – WI
- Lynn – ID
- Nick - VA