ARCH Voucher Respite Learning Collaborative

October 6, 2021
Agenda

- Introductions
- Discussion of Respite Voucher Survey Results with a focus on changes reported due to COVID
- Group Update on Program Adaptations due to COVID-19
- Hot Discussion Topics
Voucher Learning Collaborative

Learning Collaborative Leaders:
- Ronelle Baker, Lifespan Respite Grant Manager, Aging Services, OKDHS
- Aietah Stephens, Sooner SUCCESS, OK
- Tracy Kahlo, PAVE and Lifespan Respite Washington

Voucher Learning Collaborative Archived Calls, Webinars and Resources
https://lifespanrespite.wildapricot.org/Voucher-Learning-Collaborative
Polling Question #1

Are you currently implementing a respite voucher program (also known as grant, stipend, or reimbursement programs) to help family caregivers pay for in-home or out-of-home respite care?

- YES
- NO, but considering
- In the planning stages
Purpose of the Survey

- Update Voucher Implementation Approaches among Lifespan Respite Grantees
- Document changes due to COVID-19
Overview of Survey Categories

- Demographics, numbers and eligibility of populations served
- Respite provider qualifications
- Voucher implementation issues, such as
  - Funding
  - Process for verification of caregiver income
  - Working caregiver eligibility
  - Reimbursement of caregiver or provider
  - Administrative time spent per voucher or caregiver
  - Liability and fraud prevention issues
  - Case management
  - Written guidelines for planned or emergency vouchers
  - Data collection methods
Voucher Respite Survey Results
Polling Question #2

If you made any of the following changes to your voucher program, which ones will you be making permanent?

Please check all that apply.

- Changes to Caregiver/Care Recipient Eligibility (e.g., income requirements, disability type)
- Changes to who can provide respite (e.g., provider residing in the home; provider age; relationship to care recipient, etc.)
- Changes to dollar amount of the respite voucher
- Changes to respite voucher duration (e.g., extending the time period for use)
- Changes to allowable respite settings
- Changes to respite definition
- No Changes
- N/A
- Other (please describe in the chat)
### Focus of COVID-19 Adaptations

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<tr>
<th>Category</th>
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<tr>
<td>Changes to Provider Requirements</td>
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<td>Changes to Caregivers Served or Funds Expended</td>
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<td>Additional Changes</td>
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<td>Permanent Changes</td>
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Questions and Discussion
Top-rated Discussion Topics

**TOP TWO**

Types of Voucher Programs

(e.g., consumer-direction; reimbursement to family caregivers or providers; requiring family caregivers to be employers; use of licensed/vetted agencies only; allow family, friends and support networks to be providers, etc.)

Administrative Issues

(e.g., use of fiscal management agency; policy and procedures manuals; data collection tools; case management; staff training, etc.)
NEXT MEETING