Performance Measurement

Purpose


Considerations: Performance measurement:

• Is directly related to program goals and objectives
• Measures progress of the activities quantitatively
• Is not exhaustive
• Provides a temperature reading – it may not tell you everything you want to know but provides a quick and reliable gauge of selected results
WHERE HAVE WE BEEN, WHERE ARE WE GOING?
ARCH Steps to Performance Metrics for Lifespan Respite Programs

2012
• Data Workgroup established

2013
• Learning Symposium: Developing a Lifespan Respite Logic Model: Articulating a Shared Framework for Accountability
• Expert Panel established

2014
• Report: Measuring Systems Change and Consumer Outcomes: Recommendations for Developing Performance Metrics for State Lifespan Respite Programs
• Resource: Sample Performance Measurement Tools for Lifespan Respite Programs

2015
• Learning Symposium: Lifespan Respite Grantee Role in Providing TA to Local Programs to Ensure Meaningful Outcomes and Sustainability
• Learning Symposium: Successful State Approaches for Measuring Lifespan Respite Outcomes
• Expert Panel Report: Research Agenda for Respite Care: Deliberations of an Expert Panel of Researchers, Advocates, and Funders
Next Steps to Collecting Performance Metrics of Lifespan Respite Programs

Fall 2017 – Summer 2018
• Workgroup calls
• Creation of draft data collection tool and instructions

Fall 2018 – Winter 2019
• Six grantees will “test” a draft of the data collection tool
• Bi-monthly workgroup calls

Fall 2018–Summer 2019
• Revise data collection tool and instructions
• Open 60-day public comment period on the revised documents

Spring 2019
• Revise documents based on public comment period
• Open 30-day public comment period on the revised documents
• Submit Paperwork Reduction Act (PRA) materials to OMB

Spring–Summer 2019
• ACL includes new data collection tool in anticipated FOAs for state grantees and national TA partners
Next Steps

• Field Test of Tool
  – September 1, 2018 – February 28, 2019: Field test period
  – April 30, 2019: Debrief during 2019 Lifespan Respite Grantee and Partner Learning Symposium

• Upcoming Workgroup Calls
  – September 6, 2018: 11:30a (ET)/8:30a (PT)
  – November 7, 2018: 1p (ET)/10a (PT)
  – January 16, 2019: 1p (ET)/10a (PT)
  – March 20, 2019: 1p (ET)/10a (PT)

• Ideas for Workgroup Call Topics:
  – Jkagan@archrespite.org

• Questions about TA for Data Collection Tool:
  – Heather.Menne@acl.hhs.gov